

Ref : IGREPORT/AHM/ 149

Date : 21<sup>st</sup> April , 2020

To,

The Company Secretary / Compliance Officer  
Popular Estate Management Limited  
AHMEDABAD :380054

Dear Sir / Ma'am

Sub : Investor Grievance Report for the Quarter Ended 31<sup>st</sup> March, 2020Please refer the below Investor Grievance Details for the 4<sup>th</sup> Quarter of 2019-2020 Starting from 01.01.2020 to 31.03.2020.

Description of Investors Grievances for this quarter	No of Grievances
Non Receipt of Refund order	NIL
Non Receipt of Shares	NIL
Correction in refund Instrument	NIL
N.S.E	NIL
B.S.E	NIL
SEBI (SCORES )	NIL
Non Receipt of Dividend Warrant	NIL
Non receipt of Annual Reports	NIL
Total Grievances attended	NIL
Total Grievances pending at the end of the quarter	NIL

We hereby confirm there are no complaints remained unattended / pending for more than 30 days.

Thanking You,  
Yours faithfully,  
For Link Intime India Private Limited  
Sd/-  
R. Chandra Sekher  
AVP and Branch Manager**Important Note :**

*As you are aware- there are challenges faced internationally due to COVID 19 pandemic and the proactive steps taken by Govt of India in declaring a 21 days lockdown effective from March 24, 2020 and extended further by another 19 days and prior to this date the advisory/prohibitory orders issued by the Government of India and various State Governments effective from mid of March 2020 in State of Maharashtra.*

*In this context, SEBI issued a Circular on April 13, 2020 for handling Investor Correspondence/Grievances/Complaints and relaxed the timelines for handling these with the equivalent period of lockdown declared by the Government of India i.e. 21 days over and above the prescribed time limits and in the event of further extension in the lockdown period as directed by the Government of India/State Governments additional relaxation in prescribed timelines for equal number of extended days in lockdown. In the said circular of April 13, 2020, circulars dated April 16, 2020 and April 17, 2020, SEBI had relaxed the timelines by different durations for various activities/investor requests/compliances. Whilst some of us are remotely working from home and trying our best to provide critical services to our clients, Regulation 13(3) of SEBI (LODR) Regulations, 2015 reports can reflect certain investor correspondence/grievances/complaints inwards by our office from the period third week/last week of February, 2020 which was to be processed and released within 30 days as the case may be, has not been processed/released since our office was functional with bare minimum staff reporting to office from mid-March. Thereafter the lock down was announced and made effective from mid night of March 24, 2020 where by the access to office was negligible. These are extraordinary circumstances beyond the control of RTAs.*

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